

## WARRANTY CONDITIONS

**FizGig Automation B.V.** guarantees the good functioning of its systems under the following conditions.

1. the special equipment/systems is delivered according to the specification in the order confirmation.
2. the maximum capacity and cycle times or product speeds as stated in the order confirmation must not be exceeded by the client.
3. FIZGIG AUTOMATION B.V. guarantees the construction of its equipment for breakage and guarantees the good functioning of all moving parts. Wear parts and tools are not covered by the guarantee.
4. the customer is obliged to have the special system operated by and certified personnel. Trained by FIZGIG AUTOMATION B.V. (service and maintenance).  
The warranty does not apply in the event of improper use.
5. The client shall maintain and use the system properly.
6. Production with the equipment is only permitted when the equipment has been inspected by FIZGIG AUTOMATION B.V. and released for production.
7. the guarantee period according to the order confirmation begins on the day of the final acceptance.
8. FIZGIG AUTOMATION B.V. will ensure that a technician is available during the guarantee period. All transport or shipping costs, costs for disassembly and assembly, and travel and accommodation costs are for the account of the client.
9. sample material for testing the special equipment/systems shall be provided by the principal free of charge.
10. the client will use for his production the basic material as stated in the order confirmation.
11. the client is obliged to set up the system in such a way that damaging influences from the outside are excluded.
12. during the guarantee period FIZGIG AUTOMATION B.V. is entitled to have access to the installation at any time. During warranty work, a representative of the principal must be present.
13. in the event of replacement of machine parts, the costs of these parts shall be borne by FIZGIG AUTOMATION B.V. excluding shipping costs, tax and statutory duties. All transport or shipping costs, costs for disassembly and assembly, travel and accommodation costs shall be borne by the Client. The defective parts must be returned to FIZGIG AUTOMATION B.V. for assessment of the warranty.
14. the specification of the hydraulic oil specified by FIZGIG AUTOMATION B.V. must be observed. Other types of oil must not be used.
15. excluded from the warranty are installations or other items that:
  - 1) were not as good as new at the time of delivery;
  - 2) were not installed by FIZGIG AUTOMATION B.V.;
  - 3) were assembled by FIZGIG AUTOMATION B.V. personnel but were not delivered by FIZGIG AUTOMATION B.V.
16. the guarantee is only valid if the client fulfils his obligations to the contractor (both financially and obligations towards the contractor).
17. should the buyer during the guarantee period carry out any repairs or modifications or have them carried out by third party without the prior consent of the seller's prior consent, or fails to meet his payment obligations, the seller's warranty obligation shall immediately lapse. The buyer does not have the right to refuse payment on the grounds that the seller has not, or only partially fulfilment of the warranty obligation by the Seller.
18. the spare parts proposed by FIZGIG AUTOMATION B.V. must be in stock and available to the buyer during the available warranty period.
19. if the above is not complied with, the entire guarantee shall be lost and no further claim can be made on it.
- 20) Possible consequential damage due to non-production will not be for the account of FIZGIG AUTOMATION B.V.